



STEVE N. MAYERS

BS

Dedicated to ensuring customers at some of the world's largest organizations have the best experience possible, **STEVE MAYERS** is a talented leader in the tourism and hospitality industry.

He currently is the director of customer experience as well as the American with Disabilities Act (ADA) and Title VI coordinator at Hartsfield Jackson International Airport in Atlanta, Georgia, the world's busiest and most efficient airport.

There, Mayers makes it his personal mission to create experiences that are as memorable as they are seamless for the more than 100 million passengers who travel through the airport annually. He also is responsible for social media management, administrative work related to ADA and Title VI requirements, and the airport's team member development, volunteer and nonprofit programs.

In his career before joining Hartsfield Jackson International Airport, Mayers held several leadership roles at well-known and respected resorts and hotels, such as Sandals Resorts, Radisson and Best Western Hotels and Resorts. He also previously worked for Wells Fargo.

And his passion and talent have not gone unnoticed. The Airports Council International recognized Mayers as an International Airport Professional and the American Association of Airport Executives awarded him the designation as a Certified Member. He has been awarded by the Federal Aviation Administration Office of Civil Rights and is a certified hotel administrator.